Three S Home Inspection Privacy Policy

Effective Date: 9.20.20

Three S Home Inspection ("we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your information, and how you may opt in or out of communications from us.

1. Information We Collect

We may collect the following information when you interact with us:

- Name, phone number, and email address
- Property address and inspection details
- Payment information (processed securely through third-party providers)
- Communication preferences (email, text/SMS, or phone calls)

2. How We Use Your Information

We use your information to:

- Schedule and perform home inspections
- Send inspection reports and related documents
- Communicate appointment confirmations, reminders, or updates
- Provide customer support and answer questions
- Send promotional offers, service updates, and follow-up surveys (only with your consent)

3. Opt-In for Text Messaging

By providing your mobile phone number, you agree to receive text messages from Three S Home Inspection, which may include appointment reminders, inspection updates, and limited promotional messages.

- Message frequency: Varies by service.
- Message & data rates may apply.

You may opt out at any time by replying STOP to any text message.

Sample Consent Language for Texts:

"By checking this box, I agree to receive text messages from Three S Home Inspection at the phone number provided. I understand message & data rates may apply and that I can opt out at any time by replying STOP."

4. Opt-In for Email Communications

By providing your email address, you agree to receive electronic communications from us, which may include:

- Appointment confirmations and reminders
- Inspection reports and documents
- Customer service follow-ups
- Occasional newsletters, promotions, or special offers (only if you consent)

Sample Consent Language for Emails:

"By providing my email, I agree to receive email communications from Three S Home Inspection, including inspection details, reports, and occasional service updates. I understand I may unsubscribe at any time by clicking the 'Unsubscribe' link at the bottom of any email."

5. Data Protection & Security

We use commercially reasonable safeguards to protect your personal information against unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

6. Sharing of Information

We do not sell or rent your personal information. We may share limited data with trusted third-party service providers (such as payment processors or report delivery platforms) only as needed to perform our services.

7. Your Privacy Rights

You have the right to:

- Access, update, or correct your information
- · Withdraw consent for communications at any time
- Request deletion of your information, subject to legal or contractual requirements

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any updates will be posted on our website with the revised effective date.

9. Contact Us

If you have questions about this Privacy Policy or your personal information, please contact us:

Three S Home Inspection

**** Phone: 713.303.9632

Email: team@3shomeinspection.com

Website: www.3shomeinspection.com